

Free Standing Kiosk



Manual v1
July 2016

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Thank you for purchasing the Free Standing Kiosk

The free standing Kiosk is one of a range of products we offer specific to the heritage marketplace. We are confident that we have other products you will find useful and look forward to hearing from you again soon.

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1. What is the FSK?

The Freestanding Kiosk combines a 22" multi touch screen, speakers, amplifier, PC, UPS and associated connections into an elegant kiosk solution.

2. Set up

If you have purchased software from us the kiosk will be set up ready to plug and play with software loaded - if not then the kiosk will load into Windows as standard. To turn on the kiosk;

1. Simply plug in the IEC lead into the bottom rear of the kiosk and then plug the 3 pin wall plug into an available power socket.

The unit has an un-interruptible power supply fitted (UPS) which means that a simple power on/ off via the mains will safely turn the computer on and off each day (See section [4.UPS](#) for further details).

2. Once the computer boots it will load into the software application (if purchased from us), or Windows.

3. USB Access

When working with the kiosk you may need access to a USB slot. There are 2 ports located beneath the screen - between the 2 speakers.



Note: If you experience issues reading USB sticks connected here, please try opening the kiosk and plugging them directly into the PC.

Remove the USB's connected to the front side of the PC and utilise these inputs.

4. Computer Access

You may need access to the computer or other control items if so they can be accessed from behind the locked panel.

Using the key supplied unlock the panel then simply lift off the access door as pictured below.

1



2



3



You will now have access to the following components;



1. Super Small Form Factor PC
2. UPS (uninterruptible Power Supply)
3. Amp / Volume Control

4. UPS

The UPS system is designed to protect the computer from power surges, it will soft power down the kiosk when power has been switched off. The system works best when the power is switched off daily - this will extend the life of the kiosk.

Shutdown procedure:

At the end of the working day, switch off the mains power to the kiosk. The unit will still be powered by its internal battery pack for 1 minute. The on-board shutdown software will then turn off the computer.

The UPS backup power unit will remain on for a further 6 minutes and eventually power itself down.

Power up procedure:

Switch the mains power on and the kiosk will power itself back up and be ready to use.

Troubleshooting:

1. If the unit has not powered up correctly first open the access panel at the base using the supplied key. Check the UPS 'On' LED is active. If not press the large power button twice to turn the unit on.
2. If when the power button of the UPS has been pressed twice the 'On' battery LED remains active for more than 5 seconds check the mains cable is properly inserted and fuses have not blown.

3. If the unit shuts down immediately after the power has been disconnected check the UPS 'replace battery' LED is not flashing. If the battery needs replacing give us a call for a replacement.
4. If the PC has not powered on correctly but the UPS 'On' LED is active press the UPS power button twice, wait 30 seconds and then press the power button twice again. This will reset everything and power up the pc.

Software

The FSK is often sold alongside our off-the-shelf software range. Tutorial videos for our software can be found on our website;

Lightbox 2

<http://www.blackboxav.co.uk/lightbox-2-museum-software-tutorial-videos>

Other (PageTurn, MediaTable, TouchPuzzle etc.)

<http://www.blackboxav.co.uk/editor-viewer-interactive-museum-software-tutorials>

For additional help please contact us:

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